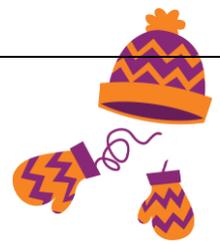


# LITTLE BUSHEY SURGERY NEWSLETTER WINTER 2015



## WELCOME !!

Hello and welcome to the second edition of our practice newsletter. We have created this newsletter to help keep our patients informed of what's going on within the practice, such as our achievements and new services. Let us know if there is anything you would like to see regularly in this newsletter and we will do what we can to facilitate this. To get more involved, why not join our **patient participation group** – for more details ask at reception or visit our website: [www.littlebusheysurgery.nhs.uk](http://www.littlebusheysurgery.nhs.uk)



## YELLOW FEVER VACCINATION CENTRE

Little Bushey Surgery is pleased to announce that we are now a Yellow Fever Vaccination centre. Should you require a vaccination, please book a private appointment with the Practice Nurse. Please visit our website for further information. There will be a charge for this vaccination.



## NEW PRACTICE NURSE

Sadly our longstanding Nurse, Lili Ng retired from the practice at the end of December 2015 and we would like to take this opportunity of thanking her for her dedicated service and to wish her all the best for the future.

We can also now announce that **Margaret Shear** will be joining the practice in April as the new Practice Nurse.



## HEALTHY LIVING SCREEN FOR OVER 75s

How are you coping and managing at home? Do you need extra help to reduce your risk of falling or getting hurt in the future? If the answer to these questions is 'yes', then you, a family member, health professional or carer can complete an Active Living Screen form, obtained from our reception and on completion we will pass it on to HertsHelp who will then contact you to offer any help that you may need. However if you feel that you do not require help but would like more information for living an independent life or wish to have advice and tips on how to stay healthy and active you can visit the Health in Herts website [www.hertsdirect.org/healthinherts](http://www.hertsdirect.org/healthinherts) or contact HertsHelp on 0300-123-4044.



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## The Friends and Family Test

### Friends & Family Test

All GP practices are taking part in the Government initiative to find out if you would recommend our Practice to your Friends and Family.

Please complete the Friends & Family questionnaire available in the surgery or on our website

Your comments and suggestions will help us to evaluate any areas for improvement.



### Electronic Prescribing Service

From 24<sup>th</sup> November 2015, Little Bushey surgery has moved to Electronic Prescribing.

Electronic prescribing is an NHS service that allows patients to choose to have their prescriptions sent electronically to a nominated pharmacist. You will no longer need to collect your repeat prescriptions from the Practice. Instead we will send your prescription electronically to your chosen Pharmacy, **near to where you live, work or shop.**

**You may not have to wait long at the pharmacy** as your repeat prescriptions can be made ready before you arrive.

You must nominate a pharmacy of your choice and give them your consent to receive your electronic prescription automatically. When you have nominated the pharmacy this will automatically appear on your medical record. This service will be most useful for you if you have repeat prescriptions.



### TELEDOC: Telephone consultations with GPs

We are delighted to launch our **NEW telephone consultation service** from 19<sup>th</sup> October 2015. The new service is designed to help you get the appointment you need, when you need it.

**When you call to book an appointment, you will now be offered the choice of booking a TELEPHONE CONSULTATION with a GP.**

Telephone consultations can be booked for urgent and non-urgent problems and can pre-booked up to 2 weeks in advance or on the same day. We have created more available appointments and a more efficient appointment system to provide you with a range of appointment options.