

How are you feeling today?

Advice and support for your mental wellbeing



Hertfordshire

Some days, you probably feel fine. But each day is different, and there may be days you're not ok – you may feel worried, anxious, overwhelmed, depressed or you just want someone who'll listen.

You're not alone.

Whether you are looking for self-help resources to boost your mental health, need a listening ear or emotional support, or you are in crisis and need urgent help, we're here to assist you.

Need a boost?

Page 1

Need someone to listen?

Page 2

In a crisis and need help now?

Page 3

Have you suffered a bereavement?

Page 5

Worried about a child or young person?

Page 6

Worried about money?

Page 8

Worried about someone?

Page 9

Need a boost?

Every Mind Matters

Advice and practical tips to help you look after your mental health and wellbeing, including a self-care plan and 'How are you' quiz.

www.nhs.uk/every-mind-matters

Togetherall

An anonymous online mental health community for anyone aged 16 and over (monitored by professionals), providing support, courses and advice if you are feeling low or depressed.

www.togetherall.com

(available 24 hours a day, 7 days a week)

New Leaf Recovery and Wellbeing College

Free courses for adults to help you deal with challenges and improve your wellbeing.

www.newleafcollege.co.uk

01442 864 966

Healthy Hubs Hertfordshire

Free advice, information and support to stay healthy and well, including losing weight, quitting smoking, being active, reducing your alcohol intake, getting money advice, feeling happier and much more.

www.healthyhubs.org.uk

Need someone to listen?

Hertfordshire Mind Network

Mental health information, support, counselling, help in a crisis, memory services and activities for adults and a dedicated service for 5-18 year olds.

www.hertsmindnetwork.org

0203 727 3600

Mind in Mid Herts (based in Welwyn Garden City, Hertford, Stevenage, St Albans and North Hertfordshire)

Mental health courses, workshops and therapy services, including groups for LGBTQ+ and carers, one-to-one calls and social support.

www.mindinmidherts.org.uk

03303 208100

Guideposts

Social groups, physical activities, one-to-one support, crisis management and courses for anyone living with mental health problems, disability or caring responsibilities.

www.guideposts.org.uk/hertfordshire-services

01923 223554

One Call Away

24-hour helpline providing a listening and support service for the Gypsy, Roma and Traveller community.

onecallawaytoday@gmail.com

07748997617

In a crisis and need help now?

If someone is seriously ill or injured,
call 999 or go to your nearest A&E
department
www.nhs.uk/nhs-services

Samaritans

Whatever you're going through, a Samaritan will listen without judging or telling you what to do.

www.samaritans.org

116 123

(Freephone 24 hours a day, 365 days a year)

Hertfordshire Partnership University NHS Foundation Trust (HPFT)

Mental health services for adults, young people and children, including specialist learning disabilities services.

www.hpft.nhs.uk

0800 6444 101 (Freephone 24 hours a day, 7 days a week) or call 111 and select option 2

Nightlight crisis helpline

Sensitive and non-judgemental emotional support and advice.

www.nightlightcrisis.org

01923 256391

Campaign Against Living Miserably (CALM)

Advisers can listen, support and offer practical suggestions.

www.thecalmzone.net

0800 58 58 58

SHOUT 85258

A free, confidential text messaging support service if you need immediate support.

Text 'SHOUT' to 85258 (24 hours a day, 365 days a year)

Stay Alive app

A suicide prevention resource with information and tools to help you stay safe in a crisis.

Download from your device's App store

Zero Suicide Alliance

Support for people and communities before, during and after a crisis.

<https://letstalkaboutsuiicide.co.uk/herts/>



Have you suffered a bereavement?

Cruse Bereavement Support

Helps anyone suffering bereavement to understand their grief and cope with their loss.

www.cruse.org.uk

01707 278389

CHUMS: Hertfordshire and West Essex suicide bereavement service

Emotional and practical support for adults and children affected by a suicide or suspected suicide death.

www.chums.uk.com/hertfordshire-suicide-bereavement-service

01279 212170

Support After Suicide Partnership

Practical information and emotional support for those with experience of suicide or other unexplained death, including the Help is at

Hand resource.

(www.supportaftersuicide.org.uk/help-is-at-hand).

www.supportaftersuicide.org.uk

Survivors of Bereavement by Suicide (SOBS)

A safe, confidential environment to share experiences and feelings with others for support.

www.uksobs.org

0300 111 5065

hatfieldsobs@outlook.com (Welwyn and Hatfield)
or watford@uksobs.org (Watford)

These services are not for children and young people who are in crisis (see page 3).

Worried about a child or young person?

Just Talk Hertfordshire

Mental health support, advice and information for children, young people, their parents and carers.

Free 20 minute online training in the Five Ways to Wellbeing.

[www.hertfordshire.gov.uk/
5waysonlinetraining](http://www.hertfordshire.gov.uk/5waysonlinetraining)

www.justtalkherts.org

With Youth digital wellbeing service (5-18 year olds, parents and carers)

Helpline and instant messaging service to chat online or over the phone. One-to-one and group support offered.

www.withyouth.org

0208 189 8400

7 days a week (excluding bank holidays 2-10pm)

Lumi Nova Tales of Courage (7-12 year olds)

Fun therapeutic gaming App that can help with problems such as mild to moderate fears and anxiety.

www.withyouth.org/lumi-nova

Herts Haven Cafés in South Oxhey, Watford and Stevenage (10-18 year olds)

Safe and welcoming drop-in cafés. Compassionate face to face emotional wellbeing support and guidance for young people from trained workers, without the need for a professional referral.

www.withyouth.org/herts-haven-cafes

ChatHealth (11-19 year olds and parents/carers of 0-5 year olds)

Text a school nurse confidentially about issues such as weight, exercise, healthy eating, stress, anxiety, relationships and sexual health. Not for children and young people who are in crisis (see page 3).

Monday-Friday 9am-5pm including school holidays.

www.healthforteens.co.uk

www.healthforkids.co.uk

Young people: 07480 635050

Parents and carers: 07480 635164

The Sandbox (10-25 year olds)

NHS-funded service to support children and young people in Hertfordshire with their mental health and well-being. The service offers games, worksheets, group chats and online events for children, young people, their parents/carers, teachers and other professionals.

Therapy sessions: 7am-10pm
(Mondays – Fridays)

and 10am-10pm
(Saturdays and Sundays)

Live Chat: 10am-8pm (Mondays – Fridays)

<https://sandbox.mindler.co.uk>

For more information about children and young people's mental health services that don't need a professional referral go to:

www.hertfordshire.gov.uk/youthmentalhealth



Worried about money?

Hertfordshire County Council provides cost of living advice and guidance for all residents, including:

- money advice
- information about energy, heating and food support
- information about the help for households offered by central government, including transport, childcare and household costs
- extra help for those who need it most

www.hertfordshire.gov.uk/costofliving

Contact **HertsHelp** for free, confidential assistance and to be put in touch with local services and support.

www.hertshelp.net

0300 123 4000

info@hertshelp.net

Contact **Citizens Advice** for free, confidential advice on a range of issues, including benefits, debt, budgeting and if you are in crisis.

www.citizensadvice.org.uk

0800 144 8848

Worried about someone?

Would you know what to say to a loved one who is suicidal or in emotional distress? Take the free 20-minute online training by Zero

Suicide Alliance. It will help you spot the signs, say the words and signpost to help.

<https://letstalkaboutsuiicide.co.uk/herts/>



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across Hertfordshire.

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www.hertfordshire.gov.uk/updateme

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[@hertscountycouncil](https://www.facebook.com/hertscountycouncil)

[@healthinherts](https://www.facebook.com/healthinherts)



[@hertscc](https://twitter.com/hertscc)



[@hertscc](https://www.instagram.com/hertscc)

Email:

PublicMentalHealth@hertfordshire.gov.uk

Visit:

www.hertfordshire.gov.uk/healthinherts



Find out more

For deaf customers or those with hearing loss:

Contact us using SignVideo, our live BSL video interpreting service, text **07507 306911**, or Textphone/Minicom **01992 555506**.

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