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| **ZERO TOLERANCE** |

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| **Our staff are here to help you.** **They have the right to work in safety, without fear of verbal, physical or racial abuse.****Little Bushey Surgery will treat with** **Zero Tolerance any form of physical or verbal abuse towards our staff and patients.** **Abusive behaviour may result in removal of patients from our practice list with immediate effect** |

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| **Help us to help you** |